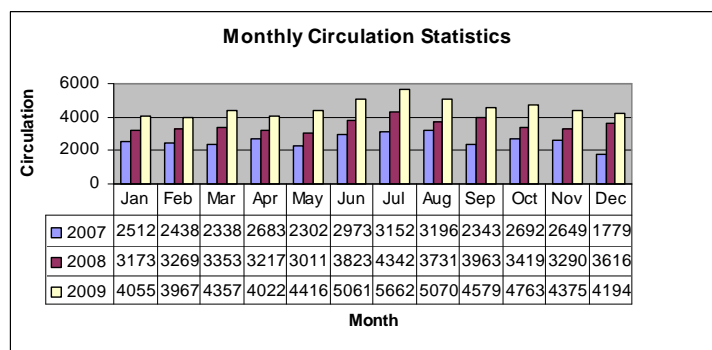


Library Director's Report (2010)

Library Statistics:



- Circulation of library materials increased 34.7% from FY2008 (35,656) to FY2009 (48,042). (Numbers diff from graph due to fiscal year running July 1st –June 30th.)
- Reference questions were up 137% from FY08 (2,106) to FY09 (5,000).
- Attendance at the library was up 119% from FY08 (13,671) to FY09 (30,000). (This was determined by using a people counter for a two-week period twice a year.)
- Total holdings at the library for FY09 were 34,313. This is a 1,326 increase from FY08. However, it is important to note that the collection has been significantly weeded due to out-dated content and space restrictions.
- Our patrons have borrowed 45.7% more this year from others libraries in the consortium. FY08 (4,579) and FY09 (6,675). This increase is a direct result from patrons being able to reserve materials online through the library's website.
- Other library patrons have borrowed 69% more from our library. FY08 (2,573) and FY09 (4357). This is due in part to having more copies of materials that are requested, for example, best-selling authors.
- Resident borrowers were up 4.3% from FY08 (3,851) to FY09 (4,017).
- Website hits rose over 750% from FY08 (6,087) to FY09 (107,294). This is due to the online programs which allow patrons to view and sign-up for events through the calendar, see new books purchased, access the online catalog, and also reserve museum passes online.

Programs

- Funding for the majority of our programs comes from the generosity of the Friends of the Langley-Adams Library. Most of the programs would not have been possible without their continued support.
- Funding also has come from Cultural Council Grants, State Aid and private donations.
- The number of programs has gone up 184% from FY08 (130) to FY09 (370). Attendance has also increased from FY08 (2,658) to FY09 (5,290), which is up almost 100%. We have made efforts to increase the number of teen and adult programming this past year, and also surveyed patrons about the type of programs they would attend.
- There are currently four book groups. One for tweens (grades 6-8), one for high school-age students, and two adult groups (Mystery & a Cup of Tea held the 3rd Wednesday of the month at 10:30am, and the Adult Book Group which meets the 3rd Wednesday of the month at 6:45pm).
- Story times continue to be very successful, and Gina Lipkin, Youth Services Librarian, holds 5 story times each week from birth to age five. She has a night-time story hour once a month, as well. She also offers 2-4 programs per month for school-age children.
- The library participated in the Statewide Summer Reading Program for all ages. There were 252 children registered for "Starship Adventure"; 77 teens registered for "Find What's Out There@ your Library"; and 64 adults registered for "Simplify Your Life...Read" program. These programs consisted of a reading incentive program and many events and activities related to the theme for a six-week period.
- The library participated in Groveland Day and Winterfest, and also had a Library Open House and a four-day Book Sale.

Accomplishments

- The most significant accomplishment this year has been the completion of the library's Five-Year Strategic Plan. This was a collaborative effort with staff, Library Trustees, and community members. This plan highlights the following: providing the best library service with knowledgeable staff; providing a wide variety of relevant materials; collaborating with community and business organizations to bring educational, recreational and lifelong learning programs to the community; and providing a safe, welcoming, friendly environment that encourages curiosity, free inquiry, and an appreciation of reading and learning. Now that the Library's Plan is on file with the State of Massachusetts, the library is eligible for grant funding in future years. This plan will help to focus our efforts on meeting the community's needs now and in the future. . To view the entire plan, there is a copy at the library or download a copy from the library's website and www.langleyadamslib.org.
- As noted above, we have increased our teen and adult programming this year with a great level of success. This is a direct result of hiring Sharon Archambault, Adult Services & Outreach Coordinator.
- We have continued to collaborate with the Groveland Council on Aging, as well as formed new partnerships with Nichols Village, Pentucket School District and the Merrimack Valley Hospital.
- Under the supervision of Gail Ouellet, Library Services Manager, the staff has met the challenges of the high circulation and activity at the library, with professionalism and dedication to providing excellent customer service.
- Due to the increased circulation and people visiting the library, we have had to rely on many volunteers to help with shelving and keeping the library organized. A formal volunteer program was initiated, and there were over 15 teen and adult volunteers that have made the commitment to help support the library last year. They gave over 2,000 hours last year!

Goals for the upcoming year

- Continue to work on goals set for FY10 as set forth in the Strategic Plan.
- Finish the installation of the carpeting in the staff and main areas of the library.
- Re-design the library space to be more patron-friendly and browsable.
- Use a classification system (BISAC: Bookstore Industry Standard & Classification) for the adult non-fiction collection. This system is more intuitive than the Dewey Decimal system and uses word categories instead of a number system.
- Continue to build partnerships with town agencies and businesses to provide programming and funding sources for programs and events.
- Strengthen staff knowledge on library trends and best practices through workshops and conferences. This will result in better library and customer service.

I'd like to close with a HUGE thank you to all the library staff, library volunteers, Board of Library Trustees, Friends of the Library, Town of Groveland and the Groveland community. The success of the library depends on many factors working together, and Langley-Adams Library is a prime example of how successful a library can be when everyone cares and participates. There are many joys of working in a library, and one of the greatest is the people you meet and serve. I look forward to another exciting year ahead!

Respectfully submitted,

Deb Hoadley, Library Director